



TECHPATROL Pty Ltd
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Technical Support Labour Rates

Standard Labour Rates

Business Hours Labour Rate	\$125 per hour
After Hours Labour Rate	\$150 per hour

Discount Labour Rates

Business Hours Labour Rate	\$110 per hour
After Hours Labour Rate	\$125 per hour

Onsite Callout Fees

	Business Hours	After Hours
Standard Callout	\$30	\$60
Urgent Response (Technician onsite within 4 hours)	\$50	\$150
Emergency Response (Technician onsite within 1 ours)	\$100	\$250

Terms & Conditions:

- All prices are excluding GST
- Labour is charged in 15 minute increments
- Discounted Labour Rates only apply for clients under Preventative Maintenance with TECHPATROL
- Urgent and Emergency Response premiums are waived for client under Preventative Maintenance with TECHPATROL for Serious and Critical technical issues